How to Obtain an After Hours Replacement Cougar Card

Step 1. Report your Cougar Card lost by logging into AccessUH. (accessuh.uh.edu)
Step 2. Click on the **Cougar Card** icon.
Step 3. Click the **My Card** tab and select **Report Lost Card**.
Step 4. Select the reason you are reporting your card lost from the drop down menu.
Step 5. After you select a reason, you must review and accept the Terms and Conditions. Click Continue.
Step 6. A message will appear to let you know that your request was submitted successfully. Click OK.
Step 7. If after normal business hours (M-F, 8 a.m. to 5 p.m.), visit the UH Police Department located at 3869 Wheeler Ave. to obtain a temporary After Hours Replacement Cougar Card.
Step 8. Complete the AHRCC agreement form. You will be issued a temporary AHRCC that is loaded with all your current privileges. Make sure to visit the Cougar Card Office on the next business day to receive your official Cougar Card replacement.