

# Key Topics in Research Development

## Effectively Communicating throughout the Grant Life Cycle

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“The single biggest problem in communication is the illusion that it has taken place.”- George Bernard Shaw

# Overview

- ❑ Facilitating Effective Communication
  - A Model of Communication
- ❑ Grant Life Cycle Phases
  - Funding Opportunity Search
  - Proposal Preparation
  - Proposal Submission
  - Award Management
  - Award Close Out

# Facilitating Effective Communication

- Model of Communication
  - Sender
  - Message
  - The medium
  - The receiver
  - Impediments to effective communication

# Facilitating Effective Communication

## □ Sender

- The originator of a communication event
- May be a person, institution, organization or other
- Each contributor is a sender at some point

# Facilitating Effective Communication

## □ Message

- Content of communication
- Ideas, attitudes or feelings
- Can be implied or inferred
- Sender knows what they intend to communicate

# Facilitating Effective Communication

- The medium
  - The vehicle used to relay the message from sender to receiver
  - Most common medium is language both written and spoken

# Facilitating Effective Communication

- The receiver
  - The person that perceives the message being sent
  - Receivers eventually become senders

# Facilitating Effective Communication

- Impediments to Communications
  - Prevent messages from being received or understood
    - Differences in attitudes
    - Inefficiency of medium used
    - Receiver stops listening

# Facilitating Effective Communication

- Communication is **Key**
- Time is of the essence
- Organization is the goal
- Be clear and concise
- Be open to feedback

# Key Roles

- Principal Investigator
- Program Officer/Director
- Research Development Administrator
- Foundation Relationship Manager
- Research Liaison Officer (Pre-Award)
- Department Business Administrator
- Division of Research

# Funding Opportunity Search

## Key Points of Contact

- Principal Investigator
- Research Development Administrator
- Foundation Relationship Manager
- Program Officer

# Funding Opportunity Search

## Key Points of Contact (cont'd)

- Contact Research Development Administrator to schedule consultation
- Don't be afraid to reach out to the Program Officer
- When contacting a Program Officer:
  - Have a clear purpose for contacting them
  - Be professional
  - Start off with a brief email (no cold calling)
  - Be mindful of deadlines

# Proposal Preparation Key Points of Contact

- Principal Investigator
- Research Development Administrator
- Research Liaison Officer
- Foundation Relationship Manager
- Department Business Administrator
- Division of Research

# Proposal Preparation Key Points of Contact (cont'd)

- Be proactive
  - Communicate early and often
  - Contact Research Development Administrator for proposal reviews
  - Contact Research Liaison Officer to begin preparing documents

# Proposal Submission Key Points of Contact

- Principal Investigator
- Research Liaison Officer
- Department Business Administrator
- Division of Research

# Award Management Key Points of Contact

- Principal Investigator
- Department Business Administrator
- Division of Research

# Award Close Out Key Points of Contact

- Principal Investigator
- Department Business Administrator
- Division of Research

# Resource Links

DOR Responsibilities Matrix

<http://www.uh.edu/research/sponsored-projects/responsibilities-matrix/>

*“Can We Talk?”* Contacting Grant Program Officers

<http://www.nordp.org/assets/resources-docs/porter-canwetalk.pdf>