Cougarnet Password Reset

1. Go to: [http://www.uh.edu/infotech/password](http://www.uh.edu/infotech/password)

2. If you have never used this reset service before click on “First-Time User? Register Here” link to register and use this password reset service. If you’ve used it before, continue to step 3.

**Register to use the password reset service:**
- a) Enter your PS ID
- b) Enter your date of birth; make sure it is in either mm/dd/yyyy or mm-dd-yyyy format.
- c) Enter generate text string in the box below it.
- d) Click “Next >” to go to next step
- e) Enter your own question and answer and click to register.

3. To reset your password enter the following information:
   - a) Enter your PS ID
   - b) Enter your date of birth; make sure it is in either mm/dd/yyyy or mm-dd-yyyy format.
   - c) Enter generate text string in the box below it.
   - d) Click “Next >” to go to next step

4) You will see your Security Question, enter your answer in the box provided and click “Go to Step # 1 >>”.

5) Select the cougarnet check box and click “Go to Step #3 >>”.

6) You can create your own password or use the generated password. If you create your own password, make sure you follow the password requirements.