

University of Houston Blackboard Learn 9

Respondus LockDown Browser

Student Guide

Introduction

Respondus LockDown Browser™ is a secure browser for taking exams in Blackboard. It prevents you from printing, copying, going to another URL, or accessing other applications during an assessment. If a Blackboard exam requires that Respondus LockDown Browser be used, the exam won't be accessible with a standard web browser.

Respondus LockDown Browser is not intended to replace the browser used by faculty or students within Blackboard. LockDown Browser is only intended for use by students taking assessments that have been set up to use LockDown Browser.

Installation

Respondus LockDown Browser is a client application that is installed to a local computer. The Windows edition of the browser is based on Google's open source framework Chromium. Students do NOT need Google's Chrome browser installed; nor will this version affect a Chrome browser that's already installed.

The Mac edition of LockDown Browser is based on the same system components and settings that make up Safari, which is already installed on the computer. It does not modify an existing copy of Safari, but rather, installs a separate program that will display the custom browser when it is started. The Mac LockDown Browser uses the same security features and service packs that are currently installed for Safari. Installing LockDown Browser won't modify the current version of Safari in any way.

To download and install Respondus LockDown Browser for the University of Houston, go to the following URL:

<http://www.respondus.com/lockdown/information.pl?ID=185514015>

Follow the on-screen instructions to download and install the correct version of Respondus LockDown Browser for your computer.

Startup Instructions for Blackboard Learn Exams

Once installed, follow these steps to start Respondus LockDown Browser to take a Blackboard Learn exam.

NOTE: Before you start an exam, be sure you can log into Blackboard Learn directly without using AccessUH. You **cannot** log in to Blackboard Learn from AccessUH when you are using the Respondus LockDown Browser. You need to log out of AccessUH and close the window, then follow these steps.

- 1) Close all programs, unless one is used to connect you to the Internet.
- 2) Start Respondus LockDown Browser.

* For Windows user locate the "LockDown Browser" shortcut on the desktop and double-click it. (Alternatively, click "Start" in Windows, select "Programs," select "Respondus," and then click "Respondus LockDown Browser.")

* For Macintosh users, launch "LockDown Browser" from the Applications folder.

- 3) If prompted, either close a blocked program (such as screen capture or instant messaging) by choosing Yes. Or, close LockDown Browser and close the blocked program before restarting.
- 4) Upon starting, you will see the login page for the University of Houston Blackboard.
- 5) Log into UH Blackboard Learn by entering your CougarNet ID and Password.
- 6) Select the appropriate course and then select the exam.
- 7) A screen will display preliminary information about the exam. Click “Begin” button.
- 8) If your instructor requires a test password, a new window will appear asking for the Exam Password. Enter the password into the box and click “Submit” button.

The screenshot shows a web browser window with the title "Enter Password: Test - Requires Respondus LockDown Browser". The window contains a form with the following elements:

- A "Cancel" button and a red "Submit" button in the top right corner.
- A section header: "1. ENTER PASSWORD: TEST - REQUIRES RESPONDUS LOCKDOWN BROWSER".
- Text: "Enter the Password to take the Test."
- A "Password" label next to a text input field.
- A warning icon (yellow triangle with exclamation mark) and text: "This assessment requires that you use Respondus LockDown Browser. Start Respondus LockDown Browser and navigate back to this assessment to continue." Below this text is a small empty text box.
- A timestamp: "Wed Jun 24 15:34:40 CDT 2009".
- A section header: "2. SUBMIT".
- Another "Cancel" button and red "Submit" button in the bottom right corner.

Once the exam is started using Respondus LockDown Browser, you will be unable to exit the exam until the “Finish” button is clicked.

Minimum System Requirements for LockDown Browser Client Installation

Windows*

- Windows 10, Windows 8, Windows 7, Vista
- 75 MB of permanent space on the hard drive

Mac*

- OS X 10.7 or higher
- Safari browser
- 3 MB of permanent space on the hard drive

*As supported and configured to the requirements for the Blackboard Learn platform.