Development Operations Baseline Standards FY2017

Descrip	ption of Responsibility	Responsible Pers Primary (Required)	son(s) (Name/Title) Secondary (Optional)	
DEPAR	TMENTAL POLICIES & PROCEDURES / BASELINE			
TANE 1	DARDS Ensuring the Departmental Policy and Procedures manual is	Susanne Johnston, Director,	Steven Mueller, Executive Directo	
-	current.	Finance & Business Operations	Business Operations	
2	Updating the Baseline Standards Form.	Susanne Johnston, Director, Finance & Business Operations	Steven Mueller, Exec Dir Bus Ops	
INAN	CIAL REPORTING - COST CENTER VERIFICATIONS	Finance & Business Operations	Steven Muener, Exec Dir Bus Ops	
1	Preparing cost center verifications.			
1	Preparing cost center verifications.	Thuan Nguyen, ABA	Zewuse Ladzekpo, DBA	
2	Reviewing cost center verifications.	Susanne Johnston, Director, Finance & Business Operations		
3	Approving cost center verifications.	Susanne Johnston, Director,		
4	Ensuring all cost centers are verified/approved on a timely	Finance & Business Operations Susanne Johnston, Director,		
	basis.	Finance & Business Operations		
FINAN	CIAL REPORTING - EXPENDITURE TRANSACTIONS			
1	Ensuring valid authorization of purchase documents.			
2	Ensuring the validity of travel and expense reimbursements.	Thuan Nguyen, ABA	Zewuse Ladzekpo, DBA	
	Ensuring the valuery of traver and expense remoursements.	Thuan Nguyen, ABA	Zewuse Ladzekpo, DBA	
3	Ensuring that goods and services are received and that timely payment is made.			
	Development			
	-	Regina Miles, Admin Asst		
	Corporate & Foundation Relations	Angela Cowins, Exec Admin Asst		
	Constituent & College Development	Regina Miles, Admin Asst		
	Annual Giving			
	-	Jacqueline Johnson, Admin Asst		
	Gift Planning	Pam Thomas-Hill, Admin Asst		
4	Ensuring correct account coding on purchases documents.	Thuan Nguyen, ABA	Zewuse Ladzekpo, DBA	
5	Primary contact for inquiries to expenditure transactions.			
	Development	Rachel Pierre, Development		
	Corporate & Foundation Relations	Coord II	Thuan Nguyen, ABA	
		Angela Cowins, Exec Admin Asst	Thuan Nguyen, ABA	
	Constituent & College Development	Regina Miles, Admin Asst	Thuan Nguyen, ABA	
	Annual Giving			
	Gift Planning	Jacqueline Johnson, Admin Asst	Thuan Nguyen, ABA	
	DLL / HUMAN RESOURCES	Pam Thomas-Hill, Admin Asst	Thuan Nguyen, ABA	
PAIR	JEL / HUMAN RESOURCES			
1	Reconciling approved bi-weekly leave requests to time and	Denema Servera ADA		
2	effort reports. Reconciling bi-weekly leave accruals to the HR System.	Danette Spencer, ABA		
3	Ensuring all bi-weekly time and effort reports are submitted to	Danette Spencer, ABA		
	Payroll.	Danette Spencer, ABA		
4	Ensuring all monthly leave is recorded and approved in the HR System.	Danette Spencer, ABA		
5	Reconciling time and effort reports (bi-weekly employees) and	Dancae Spencer, ADA		
	ePARs (monthly employees) to the trial and final payroll verification reports.	Danette Spencer, ABA		
6	Completing termination clearance procedures.			
7	Ensuring terminated employees are no longer charged to	Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	
	departmental cost centers.	Danette Spencer, ABA	Thuan Nguyen, ABA	
8	Paycheck distribution.	Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	
9	Maintaining departmental Personnel files.			
10	Ensuring valid authorization of new hires.	Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	
		Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	
11	Ensuring valid authorization of changes in compensation rates.	Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	
12	Ensuring the accurate input of changes to the HR System.			
13	Propriety of leave account classification on time records.	Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	
14		Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	
14	Consistent and efficient responses to inquiries.	Danette Spencer, ABA	Nicole Broyles, Dir Div Bus Ops	

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	HANDLING		
1	Collecting cash, checks, etc.		
	Development	Ronnie Calhoun, Mgr Gift	
	Corporate & Foundation Relations	Processing & Records Ronnie Calhoun, Mgr Gift	Donna Smith, Gift Processor II
	-	Processing & Records	Donna Smith, Gift Processor II
	Constituent & College Development	Ronnie Calhoun, Mgr Gift Processing & Records	Donna Smith, Gift Processor II
	Annual Giving	Ronnie Calhoun, Mgr Gift	Donna Smith, Gift Processor II
	Gift Planning	Processing & Records Ronnie Calhoun, Mgr Gift	
2	Reconciling cash, checks, etc. to receipts.	Processing & Records	Donna Smith, Gift Processor II Ronnie Calhoun, Mgr Gift
		Linda Lee, Gift Processor II	Processing & Records
3	Preparing deposits.		
	Development	Ronnie Calhoun, Mgr Gift	Donna Smith, Gift Processor II
	Corporate & Foundation Relations	Processing & Records Ronnie Calhoun, Mgr Gift	
	Constituent & College Development	Processing & Records Ronnie Calhoun, Mgr Gift	Donna Smith, Gift Processor II
		Processing & Records	Donna Smith, Gift Processor II
	Annual Giving	Ronnie Calhoun, Mgr Gift Processing & Records	Donna Smith, Gift Processor II
	Gift Planning	Ronnie Calhoun, Mgr Gift Processing & Records	Donna Smith, Gift Processor II
4	Preparing Journal Entries.	rocessing & Records	Donna Sinital, Ont Processor II
	Development		
		Donna Smith, Gift Processor II	Jennifer Quint, Gift Processor II
	Corporate & Foundation Relations	Donna Smith, Gift Processor II	Jennifer Quint, Gift Processor II
	Constituent & College Development	Donna Smith, Gift Processor II	Jennifer Quint, Gift Processor II
	Annual Giving		
	Gift Planning	Donna Smith, Gift Processor II	Jennifer Quint, Gift Processor II
5		Donna Smith, Gift Processor II	Jennifer Quint, Gift Processor II
5	Verifying deposits posted correctly in the Finance System.	Linda Lee, Gift Processor II	Mindy MacArthur, Gift Processor I
6	Adequacy of physical safeguards.	Donna Smith, Gift Processor II	Ronnie Calhoun, Mgr Gift Processing & Records
7	Transporting deposits to Student Financial Services.		riocessing & Records
8	Ensuring deposits are made timely.	UHPD	
		Dannia Calleana Mar Cifé	
	Development	Ronnie Calhoun, Mgr Gift Processing & Records	Donna Smith, Gift Processor II
	Corporate & Foundation Relations	Ronnie Calhoun, Mgr Gift Processing & Records	Donna Smith, Gift Processor II
	Constituent & College Development	Ronnie Calhoun, Mgr Gift	
	Annual Giving	Processing & Records Ronnie Calhoun, Mgr Gift	Donna Smith, Gift Processor II
		Processing & Records Ronnie Calhoun, Mgr Gift	Donna Smith, Gift Processor II
	Gift Planning	Processing & Records	Donna Smith, Gift Processor II
	Ensuring all employees who handle cash have completed Cash Security Procedures or Cash Deposit and Security Procedures	Susanne Johnston, Director,	
9	training.	Finance & Business Operations	Nicole Broyles, Dir Div Bus Ops
10	Updating Cash Handling Procedures as needed.	Sarah Thomas, Project Mgr	Ronnie Calhoun, Mgr Gift Processing & Records
10		Ronnie Calhoun, Mgr Gift	
	Distribution of Cash Handling Procedures to employees who		Samh Thomas Brojaat Mar
11	Distribution of Cash Handling Procedures to employees who handle cash. Consistent and efficient responses to inquiries.	Processing & Records Ronnie Calhoun, Mgr Gift	Sarah Thomas, Project Mgr
11 12	handle cash. Consistent and efficient responses to inquiries.	Processing & Records	Sarah Thomas, Project Mgr Sarah Thomas, Project Mgr
11 12 ETTY	handle cash. Consistent and efficient responses to inquiries. CASH	Processing & Records Ronnie Calhoun, Mgr Gift	
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11 12 ETTY 1	handle cash. Consistent and efficient responses to inquiries. CASH	Processing & Records Ronnie Calhoun, Mgr Gift Processing & Records N/A	
11 12 ETTY 1	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements.	Processing & Records Ronnie Calhoun, Mgr Gift Processing & Records N/A N/A	
11 12 ETTY 1 2	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Ensuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes.	Processing & Records Ronnie Calhoun, Mgr Gift Processing & Records N/A	
11 12 ETTY 1 2 3 4	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Ensuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes. Approving petty cash disbursements.	Processing & Records Ronnie Calhoun, Mgr Gift Processing & Records N/A N/A	
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11 12 ETTY 1 2 3 4 5 6 0NG I 1	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Easuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes. Approving petty cash disbursements. Replenishing the petty cash fund timely. Ensuring the petty cash fund is balanced after each disbursement. DISTANCE CHARGES Manager review of long distance charges for unusual activity.	Processing & Records Romic Calhoum, Mgr Gift Processing & Records N/A N/A N/A N/A N/A N/A N/A	
11 12 ETTY 1 2 3 4 5 6 0 NG I	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Ensuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes. Approving petty cash disbursements. Replenishing the petty cash fund timely. Ensuring the petty cash fund is balanced after each disbursement. DISTANCE CHARGES	Processing & Records Romie Calhoum, Mgr Gift Processing & Records N/A N/A N/A N/A N/A N/A	
11 12 ETTY 1 2 3 4 5 6 00NG I 1 2	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Ensuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes. Approving petty cash disbursements. Replenishing the petty cash fund timely. Ensuring the petty cash fund is balanced after each disbursement. DISTANCE CHARGES Manager review of long distance charges for unusual activity. Ensuring personal calls are reimbursed within 10 days from the	Processing & Records Romie Calhoum, Mgr Gift Processing & Records N/A N/A N/A N/A N/A N/A N/A	
11 12 ETTY 1 2 3 4 5 6 0 NG I 1 2	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Ensuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes. Approving petty cash disbursements. Replenishing the petty cash fund timely. Ensuring the petty cash fund isbalanced after each disbursement. DISTANCE CHARGES Manager review of long distance charges for unusual activity. Ensuring personal calls are reimbursed within 10 days from the billing date. ACT ADMINISTRATION Ensuring departmental personnel comply with contract	Processing & Records Ronnie Calhoun, Mgr Gift Processing & Records N/A	Sarah Thomas, Project Mgr
11 12 ETTY 1 2 3 4 5 6 0 NG I 1 2 0 0 NTR 1	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Ensuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes. Approving petty cash disbursements. Replenishing the petty cash fund timely. Ensuring the petty cash fund is balanced after each disbursement. DISTANCE CHARGES Manager review of long distance charges for unusual activity. Ensuring personal calls are reimbursed within 10 days from the billing date. ACT ADMINISTRATION Ensuring departmental personnel comply with contract administration policies/procedures.	Processing & Records Romie Calhoum, Mgr Gift Processing & Records N/A N/A N/A N/A N/A N/A N/A	Sarah Thomas, Project Mgr
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11 12 ETTY 1 2 3 4 5 6 00NG I 1 2 00NTR 1 2 3 4 1 2 00NTR 1 2 3 4 1 2 1 1 2 1 2 3 4 1 2 1 1 2 1 1 2 1 1 1 2 1 2 1 2 1 2 1 2 1 2 1 1 2 1 1 2 1 2 1 2 1 2 1 1 2 1 1 1 2 1 1 2 1 1 1 1 1 2 1 1 1 1 1 1 1 1 1 1 1 1 1	handle cash. Consistent and efficient responses to inquiries. CASH Preparing petty cash disbursements. Ensuring petty cash disbursements are not for more than \$100. Ensuring petty cash disbursements are made for only authorized purposes. Approving petty cash disbursements. Replenishing the petty cash fund timely. Ensuring the petty cash fund is balanced after each disbursement. DIST ANCE CHARGES Manager review of long distance charges for unusual activity. Ensuring personal calls are reimbursed within 10 days from the billing date. ACT ADMINISTRATION Ensuring departmental personnel comply with contract administration policies/procedures. RTY MANAGEMENT Performing the annual inventory. Ensuring the annual inventory. Ensuring the annual inventory. Ensuring the annual inventory. SURE FORMS SURE FORMS	Processing & Records Romic Calhoum, Mgr Gift Processing & Records N/A N/A N/A N/A N/A N/A N/A N/A N/A N/A	Sarah Thomas, Project Mgr
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Development Operations Baseline Standards FY2017

ACCO	UNTS RECEIVABLE		
ACCO	UNIS RECEIVABLE		
1	Extending of credit.		
		N/A	
2	Billing.		
3	Collection	N/A	
3	Collection.	N/A	
4	Recording.	iwa.	
-	recording.	N/A	
5	Monitoring credit extended.		
		N/A	
6	Approving write-offs.		
	TIVE BALANCES	N/A	
NEGA	TIVE BALANCES		
1	Ensuring that all fund groups for each Dept ID have positive	Susanne Johnston, Director,	
	fund equity at year-end.	Finance & Business Operations	Thuan Nguyen, ABA
2	Ensuring that research expenditures are covered by funds from		
	sponsors.	N/A	
DEPAI	RTMENTAL COMPUTING		
1	Management of the departments' information technology		
	resources.	Stephen Evans, Mgr Div Info Svcs	Steven Mueller, Exec Dir Bus Ops
2	Ensuring that critical data back up occurs.		
		Stephen Evans, Mgr Div Info Svcs	Paul Chiang, Microsys Analyst 2
3	Ensuring that procedures such as password controls are	Starbar From Mar Div Jafa Soo	Prod Chinese Missesses Analyst 2
4	followed.	Stephen Evans, Mgr Div Info Svcs	Paul Chiang, Microsys Analyst 2
4	Reporting of suspected security violations.	All Staff	