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CHANGES TO CAMPUS MAIL DELIVERY WILL IMPROVE SERVICE FOR STUDENTS

Houston, Aug. 19, 2013 – Changes are being made to campus mail delivery to improve the overall level of service provided to the growing residential student population.

The university, which is opening two new residential facilities and adding a third one into the fold this fall, will have close to 8,000 students living on campus. To provide a higher level of service for them and add to their overall positive campus experience, the adjustments are being made to campus faculty and staff mail delivery. The changes take effect after the Labor Day holiday.

The changes include having one daily pickup and delivery for each campus mailstop. The pickup will take place between 9 and 11 a.m. Monday through Friday. Departments can drop late mail to UH Postal Services no later than 4 p.m. each day for same-day processing. All accountable mail items with tracking numbers will be delivered to departments throughout the day.

“Much thought and consideration was undertaken when coming up with a scenario that would increase student service without having a detrimental impact on the service provided to faculty and staff,” said Sally Rowland-Ketley, director of UH Printing & Postal Services. “We will continue to evaluate the services on an on-going basis.”

About the University of Houston

The University of Houston is a comprehensive national research institution serving the globally competitive Houston and Gulf Coast Region by providing world-class faculty, experiential learning and strategic industry partnerships. UH serves more than 40,700 students in the nation’s fourth-largest city, located in the most ethnically and culturally diverse region of the country.