FOR IMMEDIATE RELEASE

Cynthia Ramos
Programs Manager
713.743.5566
cmramos@central.uh.edu

FAMIS PHASE 2 IMPLEMENTATION

Houston, July 13, 2012 – FAMIS Phase 2, an integrated work management system project managed by Facilities Management, continues to move forward in order to provide enhanced service and efficiency to the campus community.

The previous communication provided an overview of the functionality behind FAMIS, as well as a timeline. This communication intends to build upon this and provide a more detailed impact analysis of the campus community.

Over the past few months, Facilities Management (FM) has been focusing resources on preparing FM Staff to begin using FAMIS to process key requests, work orders and track time and materials. Once FM processes are operational in FAMIS, the department will roll out the Self-Service module to campus stakeholders. This will provide departments the ability to 1) track work requests, 2) view reports on historical data and 3) view key request history for their specific department.

The Self-Service module is scheduled to be programmed for and initial pilot implementation by early Fall. A pilot will be utilized to finalize training requirements by user type and full implementation to occur by year end. This additional step will ensure a successful roll-out prior to full program implementation.

Facilities Management is expected to begin internal use of FAMIS in late summer, and training for FM staff will begin in late July. Please note that this training program has been developed for application users only, which at this point is limited to FM Staff. A separate training curriculum will be developed for external customers prior to Self-Service roll-out.

For more technical project updates, please click here.

For information regarding the FAMIS project implementation, please contact, Adam Horn, project manager, at 713-743-5919 or caborn@central.uh.edu.

About the University of Houston
The University of Houston is a comprehensive national research institution serving the globally competitive Houston and Gulf Coast Region by providing world-class faculty, experiential learning and strategic industry partnerships. UH serves more than 38,500 students in the nation’s fourth-largest city, located in the most ethnically and culturally diverse region of the country.