Food Service
Spring 2014
Town Hall

FY 2015
Academic Year: Fall 2014 – Spring 2015
FSAC – Food Service Advisory Committee

Works with various constituent groups, in a proactive way, to ensure there is support for future food service offerings, operational plans, and new program initiatives. In addition advises on items which could affect satisfaction, quality and service.
FSAC – Food Service Advisory Committee

**Voting Members**

**Student Representatives**
*Munim Khan, SGA Chair
*William Fischer, SGA Vice Chair
*PJ Safavi, SGA Alternate
*Anjuli Tuck UC Policy Board
Erica Tat, UC Policy Board
*Laila Machado, RHA
Channing Nuong, RHA
*Margarita Avila, At-Large General
Maria Sifuentes, At-Large Residential
Christopher Le, At-Large Residential
Vacant, UC Policy Board, Alternate

**Faculty/Staff Representatives**
Lars Grabow, Faculty Senate
Swati Basu, Faculty Senate
*Jessica Zorola, Staff Council
*Rebecca Szwarc, Staff Council

**Meal Plan Sub-committee Members**
Auxiliary Services
Shared Governance Committee Process

October - January
Charge Committee/Ad Hoc Committee

October - January
Units develop and present recommendations

December - January
Committees submit recommendations to UH Chief Financial Officer

December - January
Committees host town halls

January
CFO submits recommendations to the Chancellor

February
Chancellor makes rate recommendations to the UHS Board of Regents
Continuing the Dining Vision…

Accomplishments in 2013-2014 School Year
✓ Opening of 5 new options in the UC
  ✓ Panda Express
  ✓ Chick-fil-A Express
  ✓ McDonald’s
  ✓ Starbucks
  ✓ Cougar Xpress Mini Market
✓ Expanded Tandoori Nite hours of operation
✓ Implemented ‘Your Voice Counts’ Program
✓ Continuing Food Truck program with new pad and potential new trucks
Continuing the Dining Vision…

What’s Next?
- Restructuring the current Meal Plan offerings
- Opening Freshii in the University Center – January 2015
- Exploring more halal options for residential dining
- Continuing to enhance residential menu to meet student requests
- Restructuring the current To-Go-Container Program
- Continue to enhance nutrition programming
The Future of Our Program

• To provide an affordable solution for our students in alignment with President Khator’s goal of graduating students with the least amount of debt.
• To sustain the high quality, variety, and viability of the program in the years ahead.
<table>
<thead>
<tr>
<th>Plan</th>
<th># Meals</th>
<th>CC</th>
<th>Proposal</th>
<th>Price per Meal</th>
<th>Current</th>
<th>% Change</th>
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</thead>
<tbody>
<tr>
<td>All-Access 7</td>
<td>Unlimited M-Su + 15</td>
<td>$100</td>
<td>$1875</td>
<td>$4.97</td>
<td>$1800</td>
<td>4.2%</td>
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<tr>
<td>Lifestyle 15</td>
<td>15 per week</td>
<td>$200</td>
<td>$1800</td>
<td>$6.27</td>
<td>$1700</td>
<td>5.9%</td>
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<td>Lifestyle 160</td>
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<td>$400</td>
<td>$1675</td>
<td>$7.97</td>
<td>$1700</td>
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<td>Cougar Cash</td>
<td>-</td>
<td>$1400</td>
<td>$1400</td>
<td>-</td>
<td>$1350</td>
<td>3.7%</td>
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<td>Block 20</td>
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<td>$50</td>
<td>$210</td>
<td>$8.00</td>
<td>$210</td>
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<td>Block 40</td>
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<td>$100</td>
<td>$410</td>
<td>$7.75</td>
<td>$390</td>
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<td>Block 80</td>
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<td>$675</td>
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<td>$640</td>
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<td>$200</td>
<td>$895</td>
<td>$5.79</td>
<td>$850</td>
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<td>$300</td>
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<tr>
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<td>$1,000</td>
<td>$1000</td>
<td>-</td>
<td>$1000</td>
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<td>Average*</td>
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<td></td>
<td></td>
<td></td>
<td>3.5%</td>
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</table>

*Does not include All Cougar Cash plans.

*Taxes are charged in the meal plan portion of the plans. Tax for Cougar Cash will be added at the time of purchase in our retail locations on campus.
Questions?
Thank You!
Mission Statement:
A diverse community of students, staff, and faculty who foster student success in living-learning environments by building relationships, promoting engagement, and leading with an ethic of care.
Why rates go up

Student Housing & Residential Life is an auxiliary service and must be self supporting. **Housing does not receive state funding and relies on housing fees as revenue.**

*It is typical that housing rates increase on average between 3 and 5 percent a year...*

- **Operation costs**
- **Facility repairs and improvements**
- **Program Improvements**
- **Debt Service**
Student Housing Rate Increase Process

Market Research
  C.H.O. Rate Survey
    - 46 Universities in the region (30 in Texas)
  Apartments Communities

Student Housing & Residential Life Advisory Board
  – Comprised of:
    – 5 student leaders (nominated by SGA, RHA, and RA Staff)
    – 2 staff members (appointed by Staff Council)
    – 2 faculty members (appointed by Faculty Senate)

Town Hall Meetings

Board of Regents
New Facilities and Operations

**Cougar Village II**
- 1140 beds, Opened Fall 2013 (a little late)
- Approximately $50 Million with FY14 Debt Service $3,075,125.00
- 38 RAs/SRAs and 32 desk staff operating a 24 hour service operation
- Three fulltime staff (CSR, RLCs)
- 1 Faculty in Residence (Approximately $25,000.00)
- Office/program equipment and supplies

**Cougar Place**
- 799 beds, Opened Fall 2013 (also a little late)
- Approximately $9 Million with FY14 Debt Service: $2,979,250.00
- 17 RAs/SRAs and 22 desk staff operating a 24 hour service operation
- Two fulltime staff (CSR, RLC)
- 1 faculty in Residence (Approximately $25,000.00)
- Office/program equipment and supplies

**Bayou Oaks**
- Townhouses and Main Apt building, took over management Aug 2013
- Approximately 1.5 Million in renovations (cost growing)
- 9 RAs/CAs and 25 desk staff operating a 24 hour service operation
- Three fulltime staff (CSR, RLC, Greek RLC)
- Office/program equipment and supplies

**Conference Program**
EBI survey shows that SHRL is improving!
• We showed improvement in all three major indicators
• We showed statistically significant improvement in 15 of 19 factors.
• Staff using results for planning and improvements
• EBI costs approximately $5,000, not including survey incentives and staff time.

Faculty In Residence (FIR) program revised
• Added an additional Faculty in Residence Position (CP)
• Moved a FIR to Calhoun Lofts with focus on international students
• Asked FIRs to develop a Faculty Fellows program to be connected with Learning Communities
• FIRs work in collaboration with FYRE and the new SYRE we have launched this year
• Increased program dollars for faculty programming
• FIR program costs about $135,000.00

Launched MAP-Works Initiative
• Student Success and Retention effort
• Amazing initial survey response for first and second year students
• Collaboration with academic and student service departments
• Estimated cost $65,000-$75,000 this year (not including staffing) To include all residential sophomores next year would increase the costs $8.50 per student.

New Housing Software
• Better service to students (validity and reliability, user interface, mobile apps, communication tools, "visual" room self-selection, more aesthetically pleasing and adaptable)
• Easier, faster, more capability for administrative features such as accounting, updates, and reports
• $80,000.00 - $125,000.00 (one time then there will be an annual charge much lower)
# SHRL DEBT SERVICE

<table>
<thead>
<tr>
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<tbody>
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<td>Bayou Oaks</td>
<td>$1,199,900.00</td>
<td>$1,199,900.00</td>
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<td>$1,199,900.00</td>
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<td>Calhoun Lofts</td>
<td>$7,279,563.00</td>
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<td>Cougar Place</td>
<td>$2,979,250.00</td>
<td>$2,979,250.00</td>
<td>$2,979,250.00</td>
<td>$2,979,250.00</td>
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<tr>
<td>Cougar Village 1</td>
<td>$3,621,769.00</td>
<td>$3,621,769.00</td>
<td>$3,621,769.00</td>
<td>$3,621,769.00</td>
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<td>$3,621,769.00</td>
<td>$3,621,769.00</td>
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<tr>
<td>Cougar Village 2</td>
<td>$3,075,125.00</td>
<td>$3,075,125.00</td>
<td>$3,075,125.00</td>
<td>$3,075,125.00</td>
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<td>$3,075,125.00</td>
<td>$3,075,125.00</td>
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<tr>
<td>Moody Towers Renovation</td>
<td>$664,250.00</td>
<td>$664,250.00</td>
<td>$664,250.00</td>
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<td>Quadrangle Renovation</td>
<td>$374,875.00</td>
<td>$374,875.00</td>
<td>$374,875.00</td>
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<td><strong>TOTAL:</strong></td>
<td>$19,194,732.00</td>
<td>$19,194,732.00</td>
<td>$19,194,732.00</td>
<td>$18,155,607.00</td>
<td>$18,155,607.00</td>
<td>$18,155,607.00</td>
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</table>

FY2013 Debt Service $14,160,351
That is a $4,900,481 increase to FY2013
Unofficial Rate Increase Comparison
46 universities in the region (30 in Texas)

Chief Housing Officers in the region reported

Are Student Housing room rates anticipated to increase for Fall 2014?

• Approximately thirty responded “yes” and indicated 3-5% Increase
• Two stated an increase (8% and 10%)
• Four responded that they would have no increase
• Two stated a decrease
• Others did not respond or were not present

DPY’s informal survey at the CHO Meeting November 7, 2013 a more formal survey results arriving in the next couple of weeks
University of Houston
Housing Rates

Student Housing

The student housing rate increase of 3% will offset deferred maintenance costs, operating costs, and additional debt service for new construction.

<table>
<thead>
<tr>
<th>Rentable Options</th>
<th>FY2014</th>
<th>$ Change</th>
<th>% Change</th>
<th>FY2015</th>
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<tr>
<td>9 Month Lease Options (per academic semester)</td>
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<tr>
<td>Quadrangle Double</td>
<td>2,494.00</td>
<td>75.00</td>
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<td>$2,569.00</td>
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<tr>
<td>Quadrangle Super Single</td>
<td>3,302.00</td>
<td>99.00</td>
<td>3%</td>
<td>$3,401.00</td>
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<tr>
<td>Moody Towers Double</td>
<td>2,252.00</td>
<td>68.00</td>
<td>3%</td>
<td>$2,320.00</td>
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<td>Moody Towers Single</td>
<td>2,810.00</td>
<td>84.00</td>
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<td>$2,894.00</td>
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<tr>
<td>Moody Towers Super Single</td>
<td>3,081.00</td>
<td>92.00</td>
<td>3%</td>
<td>$3,173.00</td>
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<td>Cougar Village I - 2 Bedroom Double</td>
<td>2,756.00</td>
<td>83.00</td>
<td>3%</td>
<td>$2,839.00</td>
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<tr>
<td>Cougar Village I - 2 Bedroom Single</td>
<td>3,585.00</td>
<td>108.00</td>
<td>3%</td>
<td>$3,693.00</td>
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<td>Cougar Village II - 2 - Bedroom Double</td>
<td>2,756.00</td>
<td>83.00</td>
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<td>$2,839.00</td>
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<td>Cougar Village II - 2 - Bedroom Single</td>
<td>3,585.00</td>
<td>108.00</td>
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<tr>
<td>Cougar Place - 4 Bed/1 Bath*</td>
<td>3,285.00</td>
<td>99.00</td>
<td>3%</td>
<td>$3,384.00</td>
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<tr>
<td>Cougar Place - 2 Bed/1 Bath*</td>
<td>3,585.00</td>
<td>108.00</td>
<td>3%</td>
<td>$3,693.00</td>
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<tr>
<td>Cougar Place - 1 Bed/1 Bath*</td>
<td>3,685.00</td>
<td>111.00</td>
<td>3%</td>
<td>$3,796.00</td>
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<td>12 Month Lease Options (per academic semester)</td>
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<td>Bayou 4 Bed/2 Bath*</td>
<td>3,245.00</td>
<td>97.00</td>
<td>3%</td>
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<td>Bayou 2 Bed/1 Bath*</td>
<td>3,414.00</td>
<td>102.00</td>
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<td>Bayou 3 Bed/2 Bath Shared*</td>
<td>3,337.00</td>
<td>100.00</td>
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<td>Bayou Townhouse*</td>
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<td>83.00</td>
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<td>4,068.00</td>
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<td>$5,711.00</td>
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<td>Calhoun Lofts 1 - Bed / 1 Bath Furnished</td>
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<td>$4,259.00</td>
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</table>

Partnership properties: Cullen Oaks 3% increase and Cambridge Oaks 7.29% increase
Texas Room Type Comparison

Texas A&M University, Texas Tech University, University of Houston, University of North Texas, UT Arlington, UT Austin, UT Dallas, UT El Paso, and UT San Antonio