College/Division Administrator Meeting – August 13, 2015

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UIT Semester Start Briefing

• Update – SAM 07.A.07 Timeline
  – Exchange mailboxes auto created for all new employees
  – Awareness campaign for employees regarding policy
  – Year-long plan for making technology & process changes and working with employees to transition non-UH email
  – Project to address handling of employees w/dual student roles
  – Clarification – Faculty Emeritus (designation in PS) maintain use of accounts/alias

• Policy reminders: Do not share accounts/passwords, report security issues
UIT Semester Start Briefing

- **UH Wireless – UHRegistered**
  - Splash screen implementation – **October 1st**
  - Make sure all devices that cannot “Accept” page (your printers, etc.) are registered
Register device
uhregistered home screen

"uhregistered" WiFi Registration

Devices Registered

Below you will find a list of devices that you have registered on the "uhregistered" network. You may at any time remove a device that is no longer in use.

A device that you may need to register is your Roku, game console or wireless printer. Devices will remain active on the network for up to one year. It is not necessary to register computers or smartphones.

<table>
<thead>
<tr>
<th>Device</th>
<th>Status</th>
<th>Expires</th>
<th>Remove</th>
</tr>
</thead>
<tbody>
<tr>
<td>Roku</td>
<td>enabled</td>
<td>07-15-2015</td>
<td></td>
</tr>
<tr>
<td>B0-A7-37-00-90-3D WiFi test Roku in office</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Television</td>
<td>enabled</td>
<td>07-15-2015</td>
<td></td>
</tr>
<tr>
<td>F8-04-28-05-33-23 TV in break room</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

+ Add Device
On-Line Password Reset Changes

• Three-Prong Process of Controls:
  1. Authentication of user via security questions
  2. Method for providing new password to user
  3. Notification message to user regarding password reset – not changed
On-Line Password Reset Changes

• Changes:
  – Users will now have ability in PS (My System Profile/Change or Setup Forgotten Password Help) to select 2 questions and provide custom answers (Initially Opt-In, later required)
  – Until users select new security questions, default is DOB
  – Passwords no longer provided on screen for password RESETS (different from changing existing known password)
  – Users can select to send new password to any address on file with PS (need for non-UH email as Alt-email address)
  – Future option to text new password to mobile device
USING DEV DB

UIT Password Wizard

PLEASE NOTE: We have been notified that some Yahoo, SBC Global and SWBell.net users are either not receiving the email containing their new password or that the email delivery was delayed. We are working with those email providers to identify the issue and no ETA is currently available.

What would you like to do?

What best describes what you would like to do with your CougarNet account?

- I need to change my CougarNet password.
- I forgot my CougarNet password or need it reset.
- I forgot my CougarNet username.
- I don't have a CougarNet account.

How can we help you with your other accounts?

- I need to reset my myUH (PeopleSoft) password.
- I forgot my myUH (PeopleSoft) ID.
- I need to reset my UHS Training Password.
- I need to reset a password that is not listed here.
- I would like to use the CAM (Computer Account Management) site.

Next
USING DEV DB

UIT Password Wizard

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Debbie Samuels (dcsamuel)

Answer Question
What is your date of birth (mm/dd/yyyy)?

Answer Question
What is your myUH (PeopleSoft) ID number?

Answer Question
What is the zipcode of your address?

Start Over

Submit Answers
USING DEV DB

UIT Password Wizard

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Debbie Samuels (dcsamuel)

Password has been generated
this is based on how we authenticated your user.

Email me the password
Select an email address to send password to.
making sure to not miss any email address?

Choose an email account where you can receive the password:
- dcsa******@uh.edu
- dcsa*****@central.uh.edu
- debrie.******@entouch.net

Submit Password
USING DEV DB

UIT Password Wizard

PLEASE NOTE: We have been notified that some Yahoo, SBC Global and SWBell.net users are either not receiving the email containing their new password or that the email delivery was delayed. We are working with those email providers to identify the issue and no ETA is currently available.

New Password

Password has been emailed to you.

Current Time

Effective Time

When you can use your new password.

6:30 pm

6:40 pm
You are receiving this email because we received a request from the UIT Password Wizard to email the password to you. For security reasons passwords should not be printed.

Password: Ea#%aXYhm8
Your new password will be available to use at 6:40 pm

*Please make sure that you change your password on all mobile devices including smart phones and tablets.

If you need additional assistance with the new password, please contact the UIT Support Center at 713-743-1411 or support@uh.edu.

If you did not make this request please contact UIT Security at 832-842-4695 or security@uh.edu.

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QUESTIONS?