TOGETHER WE Ensure student success
Introduction

- UH Bookstore, located in the Student Center South
  - Bill Schaub, General Manager
  - Sam Gunter, Assistant General Manager
- Store Operations
  - Hefzi-ba Coronado
- Textbook Team
  - Genesis Perez
  - Sarah Meadows
- General Merchandise Team
  - Kanitra Taylor
  - Glenda Stubblefield
- Law Store-located in University Lofts
  - Sue Pahi
Textbook Adoptions

- Affordability, retention and student success
- Textbook adoption process
- UH statistics
- Federal compliance issues
- Higher Education Opportunity Act or HEOA
Textbook Adoptions and HEOA

- HEOA
- Choice
- Compliance
Adoption Importance

• Affordability
• Rental
• Digital.
• Price Match
First Day™ Model

- Every student has access on or before the First Day™ of class
- Together (bookstore, publisher, institution) reducing cost for students
- Complies with Department of Education requirements (Opt-Out, below market value, available on day one)
- Suited to fit institution and faculty needs – a single course, a specific department or program
- Compatible Digital Content: eBooks, Publisher Courseware (Digital Packages), and BNED OER Courseware
- Simplified student payment process as a material charge for content
FAQs

Frequently Asked Questions
- How do I access my Digital Learning Material?
- What if I did not receive my Confirmation Email?
- I lost my Password, now what?
- What are Customer Care’s Hours of Operation?
- Contact Your Customer Care

customercare.bncollege.com
• Questions