

Information Technology (IT) provides computing and network support for faculty, staff and students at the University of Houston. Students can get computer accounts that allow them access to electronic mail, application software packages and the Internet. Students may also be issued accounts that allow them remote access to the campus network. Information Technology provides the following accounts to UH students:

Electronic Mail: Accounts are available for using electronic mail (e-mail) through web browsers and e-mail client software.

Windows NT Domain: This account provides authorization to gain access and personal space on a Windows NT Domain server.

Instructional: This account is for teaching assistants or for classes requiring a computer account for WebCT, web-based course tools, or other instructional purposes.

Proper identification and proof of enrollment must be presented before an account can be issued. For help with any of these resources, IT computing support includes free training courses, online documentation and a team of consultants, accessible via electronic mail, by telephone, or in person.

IT support is concentrated at the IT Support Center, located in room 56 of the M.D. Anderson Library. At the Support Center, consultants are available to assist with computing problems Monday through Friday, from 8:00 a.m. to 8:00 p.m. Assistance is also available from the Support Center by calling 713-743-1411 or sending electronic mail to support@uh.edu. Limited support services can also be obtained in room 107 of the Graduate School of Social Work Building.

The IT online Support Center can also help answer computing questions. For more information, or to request support online, visit the online Support Center at www.uh.edu/infotech/help.

On campus, students have access to computers and computer networks in several computer labs. IT manages the Central Site Computing Lab in room 110 of the Graduate School of Social Work Building. This 24-hour lab is open to all students and has 150 workstations, including Macintosh and Windows computers, that are networked to campus resources and the Internet. Additional services available include printing and scanning. For more information visit www.uh.edu/infotech/services/csite/.

To acquaint users with UH computing resources, IT offers non-credit seminars and hands-on computer training classes. To register for these free classes or to get more information, visit training.itis.uh.edu. IT supports High Performance Computing (HPC) at the Texas Center for Computational and Information Sciences (TCCIS). For more information visit www.cs.uh.edu/~johnsson/tccis.html.

IT also maintains the central UH Web site www.uh.edu and publishes information about information technology issues at www.uh.edu/infotech. Information regarding all services available from Information Technology is available on the IT Web site at www.uh.edu/infotech/services.

Computers are also available at UH off-campus sites for student use. Call UH West Houston Institute, 281-395-2800; UH North Houston Institute, 281-405-4500; UHS at Fort Bend, 281-275-3300; or The University Center at The Woodlands, 281-618-7140, for hours and availability.