University of Houston

Student Financial Services
Primary Areas of Responsibility

- Billing of student tuition and fees
- Process tuition and fee payments
- Process student refunds
- Provide customer service
  - Process waivers
  - Bill third party sponsors
- Payment due dates and payment options can be found at:
  http://www.uh.edu/about/offices/enrollment-services/student-financial-services
Bring Your Bank to Campus

The University of Houston encourages you to bring your bank to campus.

- Easier to pay tuition and fees by check or debit card transaction.
- Payments can be paid online by electronic check.
- We encourage you to consider opening an account if you do not have one.
- There are many banks in Houston. Ask your parents if you have questions.
Payment Options

Payment Plans
- 90 Day Deferment
- 45 Day Deferment
- Installment Pay Plan
- Book Loans

Third Party/Waivers
- Provide us with third party sponsorship information at least 30 days prior to the first class day.
- Hazelwood Waivers
- Texas Tomorrow/Texas Promise Fund
Student Refunds

- After payment of your balance due, any remaining funds (e.g. financial aid) will be refunded to you.

- The University issues student refunds electronically.

- Your student refund can be deposited directly into your bank account.
Choose How to Get Your Refund

- Prior to the first class day, you will receive a packet in the mail from Higher One.
- You will receive a card and instructions on how to select your refund preference.
- Scroll to the bottom of the web page and select direct deposit (ACH to 3rd party bank).
- Enter your bank account information found at the bottom of your check and follow any other online instructions.
- Either cut up the card and throw it away, or store it in a safe place in the event you ever decide to open an account with Higher One.
Higher One Packet
If you choose Higher One as your refund preference:

- The card is not your University of Houston ID Card.
- This is a debit card tied to a Higher One checking account that you own.
- It is NOT a credit card.
- Check your balance often online or by phone.
- You cannot spend more than the balance on the card.
- Avoid PIN based transaction fees – ask the clerk to process purchase as credit. Do not enter a PIN. Hit cancel & sign.
- Avoid foreign ATM fees – only use campus Higher One ATMs
- Avoid potential overdraft fees – if you elect to write checks, do not write a check for more than you have in your account.
Avoid PIN Fees

- Swipe & sign
- If device asks for your PIN, press red button, then sign
- If clerk asks “debit or credit”, say “credit”.
Contact Information

We are located at the Welcome Center.
You may contact us by phone or email at the following:

(713) 743-1010, option 6
bursar@uh.edu

http://www.uh.edu/about/offices/enrollment-services/student-financial-services/

We wish you success! Go Coogs!